

David Barber (Occupational Health) Limited – Terms and Conditions

1. Our Services

We employ a team of Occupational Health Advisors who provide face-to-face appointments on-site, at our office, or remotely via telephone or Microsoft Teams.

2. Occupational Health Technicians

Our Occupational Health Technicians are qualified to conduct:

- Face fit testing
- Drug and alcohol testing
- Health surveillance medicals
- Safety-critical medicals

3. Booking and Availability

All Occupational Health clinics and appointments are subject to availability.

4. Payment Terms

- Invoices must be paid within **10 days** of the invoice date.
- Late payments may incur a penalty charge (please contact us for details).

5. Cancellation Policy

- **More than 24 hours' notice:** No charge.
- **Less than 24 hours' notice:** Full appointment fee applies.

6. Medical Equipment Calibration

All medical equipment is fully calibrated annually to ensure accuracy and compliance with regulatory standards.

7. Pricing

Our current pricing can be found on our website: www.dbocchealth.com or by contacting enquiries@dbocchealth.com.

8. Mileage Charges

- Mileage is charged at **45p per mile**, calculated from and to our clinic in Shardlow, Derby (DE72 2GH).

9. Sickness Absence Management Referrals

Assessments can be conducted:

- On-site
- At our Shardlow, Derby office
- Remotely via telephone or Microsoft Teams

10. **Office Closures**

- The office is closed on **all UK Bank Holidays** and between **Christmas and New Year**.

11. **Transfer of Medical Records**

- If a client transfers to another Occupational Health provider, there is an **administrative fee** for transferring medical records from our secure **Orchid Live** system.
- The fee is payable by the client requesting the transfer. Pricing details are available upon request.

12. **Accreditation**

While we are not **SEQOHS accredited** at present, we are actively working towards achieving accreditation and follow SEQOHS standards where applicable.
